

Interview Intro & Suggested Questioning Framework

“CONSENT PROCESS” - Before we begin, do you have any further questions

The following questions are examples rather than a set of specific questions. Questions in bold are the main questions. Those in grey are possible prompting questions. Interviews did not necessarily flow in a linear manner as per the question guide.

| Question |
|---|
| <p>Could you tell me a bit about yourself and your practice setting?</p> <p>How long have you been at this practice?</p> <p>How long have you been qualified?</p> <p>Have you completed any other qualifications on top of your medical/nursing degree?</p> <p>What is your list size? How does your practice work?</p> |
| <p>Could you please describe the management of people with chronic conditions within your practice setting (single disease)?</p> <p>GP/Nurse responsibilities?</p> <p>Multi-visit management and Careplus?</p> <p>Link to secondary/tertiary care?</p> <p>Link to community support/management?</p> <p>Frustrations? Rewards?</p> |
| <p>Could you tell me how you define multimorbidity?</p> |
| <p>What is the impact of multimorbidity on your practice setting?</p> <p>Growing numbers? Growing complexity?</p> <p>Is the management of patients with multimorbidity within your practice a burden, and if so why? (i.e. time, costs, etc.).</p> <p>Do you find the same kinds of issues arise for all multimorbidity patients or is there a high degree of variability between management of patients with multimorbidity?</p> <p>How does the administrative management of patients with multimorbidity differ from those without?</p> |
| <p>Could you describe a case of managing multimorbidity (anonymously) – what stands out for you in that management that is different from other patients?</p> <p>What are the factors contributing to good management?</p> <p>What are the factors contributing to poor management?</p> <p>You mentioned XXX as working well, do you think this could be supported in other cases?</p> <p>You mentioned XXX as working poorly, how do you think this could be changed?</p> |
| <p>Do you find anything particularly frustrating/difficult or rewarding managing multimorbidity?</p> <p>You mentioned that you found XXX frustrating, do you think this could be resolved in anyway?</p> <p>You mentioned that you found XXX rewarding is this the case for all your patients with multimorbidity, and if not, do you see a way of making this the case?</p> |
| <p>If you could make a recommendation/suggestion regarding changing the way in which care is provided to those patients with multimorbidity, what would it be?</p> <p>Explore patient factors in relation to these recommendations for larger implications</p> |