Title: Evaluation of the Med Safety mobile app for reporting adverse events in Burkina Faso

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Study Questionnaire
Evaluation of the Med Safety mobile app for reporting adverse events in Burkina Faso

Hello dear Med Safety user,
We are seeking to gather your experience and opinions regarding pharmacovigilance, specifically the Med Safety mobile app, formerly known as WEB-RADR. Your feedback will assist us in enhancing pharmacovigilance actions. We kindly request your participation in this brief, expedient (less than 15 minutes), and anonymous questionnaire. Remember that the information you give us will be handled confidentially and will only be used for our study.
We appreciate the time and interest you dedicate to us.

SECTION A		
1	Health region:	……..
2	What is your medical background?	□ Nurse □ pharmacist □ Generalist physician □ Specialist physician □ Specialized nurse □ Other, specify:……
3	What is the location of your professional practice?	□ Primary health facility □ Medical centre with surgical unit □ University teaching hospital □ Health district □Regional hospital □ Other, specify:……
4	What is your role?	……..
5	What is your age category?	□ 18 - 24 years □ 25 - 34 years □ 35 - 44 years □ 45 - 54 years □ 55 - 64 years □ 65 years or older
6	Sex	□ Male □ Female □ other
7	Have you ever submitted an adverse event (AE) report?	□ Yes □ No → Proceed to question 10
8	If so, to whom did you report this adverse event?	□ CNVPS □ Pharmacovigilance focal point □ Other, specify …….
9	If notification to the National Pharmacovigilance Center, through what means?	□ Paper form □ Med Safety mobile app □ Other, specify ……..
10	If you were to make a notification of an adverse event today, through which means would you prefer to do it?	□ Paper form □ Med Safety mobile app □ Telephone call □ Other, specify ……

11	How long do you estimate it would take to complete the reporting form?	□ < 10 minutes □ 10-20 minutes □ 20-30 minutes □ > 30 minutes
12	Do you encourage your patients to self-report adverse events or adverse events following immunization?	□Yes □ No
13	Do you know the role of the pharmacovigilance focal point at the district level?	□ Yes □ No
14	Do you have access to a mobile phone?	□ Yes, I possess my own telephone which remains exclusive to my personal use. □ Yes, I possess a shared telephone with the family. □ Yes, I possess a telephone provided by the service □ No □ Other, specify :……..
15	Is your telephone a smartphone? (touch screen, internet access, access to applications)	□ Yes □ No □ Unknown □ Not applicable
16	Are you aware of the WEB-RADR/Med Safety mobile app?	□ Yes □ No
17	Do you think that the Med Safety app will facilitate the reporting of an adverse event?	□ Yes, strongly agree □ Yes, agree □ Neither agree or disagree □ No, disagree □ No, strongly disagree
18	Have you downloaded the Med Safety app?	□ yes → Proceed to Section B □ No → End
	SECTION B **Questions for those who have downloaded the Med Safety application.**	
19	When did you download the Med Safety application?	Month…….. Year…….
20	Have you ever utilized the application to report an adverse event?	□ Yes □ No
21	What feature of the Med Safety app proved most beneficial to you?	□ News □ Watch list? □ Reporting □ None
22	How many times have you utilized the application to report an adverse event?	□ 0 times □ 1 times □ 1-4 times □ 5-10 times □ >10 times
	The following questions pertain to your opinions regarding the use of the Med Safety app for reporting adverse events. For each statement, please indicate the extent to which you agree or disagree. There is no right or wrong answer.	

	 **1 Strongly Disagree** **2 Disagree** **3 Agree** **4 Strongly Agree**

Instructions: Please tick the box that corresponds to your opinion for each statement listed.

		Strongly disagree	Disagree	Agree	Strongly agree
23	The Med Safety app is easy to download				
24	Understand how the Med Safety works				
25	Have received adequate training to use the Med Safety app				
26	The Med Safety app is clear				
27	The app made it easy to register an AE				
28	It was easy for me to understand the fields to complete				
29	The Med Safety app suits me				
30	The Med Safety app seems adequate for reporting AEs				
31	The app is a convenient alternative to paper-based AE reporting.				
32	The Med Safety app for reporting AEs is useful				
33	Using the Med Safety app to report an AE is likely to improve AE reporting				
34	The Med Safety app is easy to use.				
35	Continue to use the Med Safety app because it is convenient and useful				
36	Would recommend colleagues use the Med Safety app to report AE				

37. In the future, how do you envision utilizing the Med Safety Application in your professional endeavors?
…….
38. Thus far, what have been your challenges or difficulties in reporting an adverse event?
…….
39. Would you have any suggestions for enhancing the utilization of the Med Safety app?
…….
40. Would you have any suggestions for enhancing the reporting of adverse events?
…….